



INNOVATORS

CO-OPS CONNECT WORKSHOP 2026

FIBER BROADBAND WORKSHOP AGENDA

May 19-21, 2026 | Fort Myers, Florida





PRE-WORKSHOP EVENTS - TUESDAY, MAY 19

12:30 – 5:00 PM

- **Conexon Golf Event – offsite at Whiskey Creek Country Club (18-hole course)**

6:00 – 7:30 PM

- **Welcome Reception**

DAY 1 – WEDNESDAY, MAY 20

8:00 – 9:00 AM

- **Breakfast & Registration Desk and Exhibit Hall Open**
-

9:00 – 9:15 AM

- **Welcome & Opening Session**
 - Randy Klindt, Founding Partner & CEO
-

9:15 – 9:30 AM

- **Icebreaker: Rapid-Fire Question Round – Fiber Broadband Edition**
 - Moderator: John Walburn, COO
-

9:30 – 10:30 AM

- **GENERAL SESSION:**
 - The State of Fiber Broadband in 2026**
 - Jonathan Chambers, co-CEO
-

10:30 – 11:00 AM

- **Visit the Exhibits: Networking Break**
-



11:00 – 12:30 AM

- **STUDIO SESSION:**
Fiber Growth Playbook: Building a Stronger Business
Moderator: Abby Klindt, CXO

- **Increasing ARPU (30 min)**
 - **Member-Centered Marketing, Messaging and Storytelling (30 min)**
 - **Residential & Commercial Fiber Sales (30 min)**
-

12:30 – 2:00 PM

- **Networking Lunch & Entertainment**
- Featuring Magic, Mind Tricks & Mentalism with Alex Geiser
-

2:00 – 3:30 PM

- **STUDIO SESSION:**
Fiber Growth Playbook: Running a High-Performance Fiber Operation
- Moderator: John Walburn, COO

- **Customer Experience: Support & Service Reliability (30 min)**
 - **AI & Workflow Efficiency (30 min)**
 - **Financial Impact & Off-System Investment (30 min)**
-

3:30 – 4:00 PM

- **Visit the Exhibits: Networking Break**
-

4:00 – 5:00 PM

- **PEER EXCHANGE FORUM:**
Turning Up Take Rates and Supercharging Subscriber Counts
- Moderators: Abby Klindt, CXO and John Walburn, COO
-

6:30 PM

- **Reception on the River: Networking Event**
Waterfront evening reception for attendees, sponsors, and speakers with optional 20-minute sunset river cruises



DAY 2 – THURSDAY, MAY 21

8:00 – 9:00 AM

- **Breakfast & Exhibit Hall Open**
-

9:00 – 10:00 AM

- **STUDIO SESSION:**
Future Networks & Strategic Opportunities
 - Moderator: Carl Meyerhoefer, SVP Business Development
 - **Smart Grid Technology (30 min)**
 - **Next-Generation Fiber Networks: GPON → XGS → 10G (30 min)**
-

10:00 – 10:30 AM

- **Last Chance to Visit the Exhibits**
-

10:30 – 11:30 AM

- **PEER EXCHANGE FORUM:**
Managing Fiber Business Growth and Scale
 - Moderators: Abby Klindt, CXO and John Walburn, COO
-

11:30 – 11:45 AM

- **Bringing It All Together: Lessons Learned & Future Outlook**
 - Moderated by John Walburn, COO





THANK YOU
FOR SUPPORTING OUR EVENT

VENDOR PARTNERS



ERVIN CABLE CONSTRUCTION, LLC

